HP12/052 (FREQUENTLY ASKED QUESTIONS)

1. How many training locations will there be? One session in each of your regions? What happens if your field data collecting service provider hires new people?

The idea here is to train the service provider and they in turn would train their own resources (train the trainer concept)

2. We run existing data capture projects (using Samsung tablets) and during the training phase we test the potential candidates and based on the results some of them does not proceed to the final group. Will the training service provider have this ability?

Yes the training service provider must have this ability

3. Who will be responsible for the database cleaning and editing, the fieldwork service provider or the GIS solution service provider?

The GIS solution provider needs to train the fieldwork service provider to do this. The GIS solution provider must supply the interim database where the cleansing and editing can take place.

4. Do you want the database to sit on your server or the service provider server? The database must be on the DPW server as no database outside of government will be able to work on our VPN.

5. In the bid document under scope of work point iii) Allow verification and authorization by Fieldworkers Supervisors/Managers. Can you elaborate on this?

What this means is that fieldworkers will capture the information and before the records are written to the database, it must be "authorised" by the Supervisors/Managers that manage the fieldworkers.

6. Under training point iii) Assessment of software tool usage (online and offline), what do you mean by this?

On-line means that data updates will be synchronised automatically and offline means that there is no connectivity hence a back solution (data card) must be used

7. Can you please assist, for the purposes of above mentioned tender. We need to know:

- What type of ArcGIS server you use, standard or enterprise?
- What is the exact model name for the Galaxy tabs you will be using?

We are currently using ARC GIS Enterprise from ESRI and the tablet is as per below:

The bidders must also know that we are not limiting them to ARC GIS as there are options for Google and AfriGIS and so forth, we are more interested in the data being captured.

