

PA-06.1: BID ADVERTISEMENT – TENDER BULLETIN FOR 80/20 POINT SCORING SYSTEM

CATEGORY: *Select category Goods and Services*

| Description: | Required at: (Town Name) | Bid No: | Closing: | Bids obtainable from: | Post or deliver bids to: |
|---|--|-----------|-----------------------------|--|--|
| <p>APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CALL CENTRE CUSTOMER RELATIONSHIP MANAGEMENT SOLUTION WITH MAINTENANCE AND SUPPORT FOR A PERIOD OF 36 MONTHS FOR THE DEPARTMENT OF PUBLIC WORKS AND INFRASTRUCTURE.</p> <p>This bid will be evaluated in terms of the 80/20 scoring system This bid includes functionality which will be scored out of 100. Bidders must obtain a minimum of 60% to be considered for further evaluation (price and preference)</p> <p>NB: Compulsory tender clarification meeting with representatives of the Department of Public Works will take place at Head Office Central Government Offices (CGO) Corner Bosman and Vermeulen Streets (Madiba) on 03 December 2024 at 11:00 am. Venue: Boardroom number A445</p> <p>Contact for Bid information: Khayakazi Zaki 012 4922112 Khayakazi.zaki@dpw.gov.za</p> <p>Technical Enquiries: Ruth Ramoroko / Jacob Malele 012 406 1736/1572 Ruth.ramoroko@dpw.gov.za Jacob.malele@dpw.gov.za</p> | Department of Public work and infrastructure | H24/006GS | 11 December 2024 @ 11:00 AM | www.etenders.gov.za www.publicworks.gov.za | <p>General Department of Public Works & Infrastructure</p> <p>Private bag X65 Pretoria 0001 OR</p> <p>The Department of Public works & Infrastructure CGO Building Bosman and Madiba streets Pretoria CBD room 121</p> |