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Page: 2

DPWRT improves service delivery with licence distribution

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MBOMBELA - The Department of Public Works, Roads and Transport (DPWRT) has successfully concluded its province-wide campaign to distribute taxi operating licences directly to various associations as part of the October Transport Month Programme.

The initiative formed part of the department's ongoing effort to bring services closer to the people. Rather than requiring operators to travel to departmental offices, officials personally delivered the operating licences to taxi associations across all districts.

According to the department, the campaign aligned with the National Land Transport Act, which requires all public transport operators to be duly authorised and compliant with national transport regulations.

"This initiative demonstrates our commitment to efficient service delivery and responsive governance," the MEC for the DPWRT, Thulasizwe Thomo, said. "We understand that operators are key partners in moving our people safely and efficiently. By delivering these operating licences directly to them, we reduced administrative burdens and strengthened trust between government and the public transport industry."

The department noted that the proactive approach has improved turnaround times, enhanced compliance, and encouraged accountability in the public transport sector.

The distribution campaign, which concluded on October 30, ensured that all qualifying operators received their licences in a timely manner.



As part of Transport Month, the DPWRT completed a province-wide roll-out of taxi operating licences.

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