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City takes services to Bonteheuwel, Heideveld, Cravenby

The City of Cape Town's Corporate Services Directorate is bringing its basket of services offering to the Bonteheuwel Civic Centre tomorrow (Thursday 29 February) and the City's mobile office team will visit Heideveld and Cravenby next week Thursday and Friday, respectively.

The details of the visit are as follows:

- Thursday 29 February, from 09:00 to 15:00 at the Bonteheuwel Civic Centre, Bluegum Road, Bonteheuwel.

- Thursday 29 February, from 09:30 to 13:30 at the Cathkin Community Hall, 166 Heideveld Road, Heideveld.

- Friday 1 March from 09:30 to 13:30 at Cravenby Civic Hall, Connaught Road, Cravenby Estate.

The departments that will be present at Bonteheuwel Civic Centre are:

- Human resources: For enquiries about bursaries, internships and apprenticeships.

- Social development: To find out how you can get involved.

- Finance: For all enquiries about municipal accounts.

- Health: For more about primary health care services.

- Safety and security: For information about traffic and law enforcement services.

- EPWP: Will assist jobseekers and unemployed youth with opportunities to register on jobseekers database to make them eligible for job opportunities that become available in their local communities.

For Heideveld and Cravenby, the City's Customer Relations Department's mobile team will assist residents with logging queries and service requests electronically.

Customers can engage with the City in a wide range of non-emergency enquiries such as rates, sewage, electricity, water, refuse collections, and all other account enquiries.

SERVICES TO THE PEOPLE

"Taking the City's services to the communities of Bonteheuwel, Heideveld and Cravenby is the City's way of showing that we are actually committed to bringing services to residents and to make local government more accessible to all.

"Those who will be visiting us at the Bonteheuwel Civic Centre and mobile offices must please remember to bring along their ID or municipal accounts to help ease the process," said the City's Mayco member for corporate services, Theresa Uys.