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Mohammed said in the last two years, the City hosted awareness campaigns focussed on flood prevention. "These flood prevention measures were quite ironic, as it seemed that their construction does not take these measures into account."

Strauss said she has pursued every avenue of communication to see this issue get attention from authorities.

"I've been to the councillor's offices, I've talked with his PA, sent messages, photos and also approached the community ambassador to help escalate these issues. Early in April, I reported a storm to the councillor to which he simply replied: 'We will get DRM to put sandbags.'

"What an undignified response!"

Residents had regular contact with the contractor, who would assure them he fully understood the problem. "He has no shame," Strauss expressed in awe.

To top it off, she suffers from numerous chronic ailments, like bone marrow cancer, asthma, high blood pressure, cholesterol and uses a nebuliser at night.

"I am in pain every day and due to my bad health, I cannot afford to live in these wet, mouldy conditions."

Mohammed argues residents to not ask for more sandbags or plastic sails: "The City should stop offering us these temporary measures – come and fix the problem. Or better yet, we need formal housing," she added.

An inquiry was sent to the City and Ward 74 councillor Rob Quintas. Feedback was not received by the time of going to print.





Ever since the City of Cape Town's construction of a walkway down the centre of the Karbonkelberg informal settlement, residents claim their homes have become drenched with floodwater during winter rainfall.



Due to the lingering damp conditions in their homes, water damage causes tiles to come off the walls, their foundations get cracked and material furniture become mouldy.

◄ Yusra Mohammed appeals to the City to come up with a sustainable solution to the constant flooding conditions on Karbonkelberg, instead of temporary solutions.