Rising Sun Mid South Coast

No wheelchair access at Scottburgh Post Office

As a result, wheelchair-bound persons, and others with mobility problems, have to send someone into the post office to alert the staff that there is a disabled person requiring access to the premises.

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Scottburgh Post Office

The door at the top of the wheelchair ramp at the Scottburgh Post Office has been closed to the public for a number of months now.

As a result, wheelchair-bound persons, and others with mobility problems, have to send someone into the post office to alert the staff that there is a disabled person requiring access to the premises.

One of the staff members then has to leave his / her post and, in turn, alert the security guard at the vehicle gate, at the side of the post office, that there is someone requiring access.

The disabled person has to be brought in through the "back door", attended to ahead of others waiting in the queue, and then taken out again by a staff member and / or security guard.

The reason for all this inconvenience is because the Dept. of Public Works, which is responsible for maintaining all public buildings, apparently does not have the necessary funds or maintenance team(s) to repair the damaged <u>post office</u> door.

When the handrail outside the post office rusted away, and the elderly and the disabled had no way of supporting themselves on the stairs outside the entrance, a generous member of the public supplied his own materials and labour to effect the necessary repair work.

The only remaining public entrance to the post office is now under threat, as this door is also in need of maintenance.

Should it finally succumb to old age, the post office will be inaccessible to the members of the public.