

IGR CONDUCTS A 2-DAY WORKSHOP TO RESOLVE SERVICE DELIVERY CHALLENGES

By Thokozani Ngema

The Department of Public Works' (DPW) staff under the Inter-Governmental Relations (IGR) Unit has been urged to work together to ensure that members of the public receive proper service. The unit hosted a 2-day workshop in the Eastern Cape, Buffalo City District from the 26th until the 27th of September 2018.

The workshop gave delegates an opportunity to discuss how the IGR Unit can work better with Public Works sectors and provided them an opportunity to network with relevant stakeholders from the Provincial and Municipal government spheres. The gathering sought to assist the sector, to come up with an informed programme of action to resolve service delivery challenges focusing on the role of the three spheres of government, i.e, Municipalities, Provincial government and National government.

The workshop was hosted under the theme: *“Towards integrated policy, planning and coordinated implementation approach for efficient and effective service delivery”*.

Officially opening the workshop, IGR Chief Director Mr Adam Mthombeni outlined the objectives of the gathering. The Acting HOD for the Eastern Cape Department of Public Works, Mr Mahlubandile Dickson Qwase, encouraged “everyone to really focus and work together to ensure that service delivery gets to the people of this country.”